

CONTACT SPECIFICATION - (filled in by Grundfos)			
Service Request No.		Date	
Requesting Company		Receiving Company	
NOTE ! International Service Report in English to be e-mailed to GSV contact person !			
Contact person		Contact person	
Name		Name	
Phone no.		Phone no.	
E-mail		E-mail	

CUSTOMER & SITE INFORMATION - (filled in by customer)			
Customer - address		End user/site - address	
Contact person		Contact person	
Name		Name	
Phone no.		Phone no.	
E-mail		E-mail	
Supplementary information			
SYSTEM SPECIFICATION - (filled in by customer)			
Type of application			
Pump type	Motor type	Control type	
Pump model no. (p/n)	Motor no. (p/n)	Control no. (p/n)	
FAILURE DESCRIPTION – (filled in by customer)			
ADDITIONAL INFORMATION - (filled in by customer)			
Date		Name	

INFORMATION TO CUSTOMER			
Send this service request by e-mail to: service-se@grundfos.com			
Grundfos products and service parts are guaranteed against production- and material defects for a period of 24 months from the date of invoice but no longer than 30 months from the date of production.			
Grundfos warranty only applies if the product is installed correctly and in accordance with GRUNDFOS installation & operating instructions and accepted codes of good practice. Warranty does not apply if the product is used for purposes which are not recommended by GRUNDFOS or is damaged according to insufficient maintenance or abnormal usage. The warranty does not apply to normal wear and tear.			
Grundfos warranty comprises repair/exchange of components within normal working hours in own workshop or workshop appointed by Grundfos. Assistance at site or removal and reinstallation of product and costs for transport turn/return of goods to appointed workshop shall be paid by the customer.			
Local Grundfos company at site, or Grundfos local authorized service partner, must be contacted for local service. If there arise a problem locally with service, this request must be used, filled in, and sent to Grundfos AB, Sweden. Request for international service shall be made by legal person. Costs which, as mentioned above, are not covered by Grundfos warranty will be invoiced the notifier of this assignment.			